



5446 1<sup>ST</sup> STREET, SUITE A, KATY, TX 77493  
PH: 832-437-3869

## VETERANS MFG MANUFACTURER'S WARRANTY

**This warranty is exclusive of all warranties and assurances provided by partner manufacturers, factories, retailers, or suppliers.**

- ALL WARRANTIES, INCLUDING THE WARRANTIES OF FITNESS FOR A PARTICULAR PURPOSE AND MERCHANTABILITY, ARE HEREBY EXCLUDED. NO ORAL AGREEMENT OR WARRANTY OF ANY KIND SHALL BE BINDING UNLESS IN WRITING AND SIGNED BY Veterans MFG (VMFG). Statements, images, or descriptions are informational only, and are not made or given as a warranty in any way. VMFG specifically disavows any other representation, warranty, or liability related to the condition or use of the item sold.
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### Replacement Guaranty:

Every item is sold "AS IS" and "WITH ALL FAULTS". The entire risk as to the quality and performance of the product is with the buyer. VMFG does not cover consequential damages. Its liability is limited to repairing or replacing defective items.

### ULTRALIGHT™ ARMOR PLATES WARRANTY STATEMENT

VMFG will offer a limited warranty on our Ultralight™ Armor Plates against any defect in materials or workmanship. This excludes normal wear and tear and does not cover any product that is damaged due to misuse, abuse, improper storage, or neglect. Ultralight™ Armor Plates have a maximum temperature limit of 140F/60C and should not be exposed to temperatures above that limit. Exposure to temperatures above that limit can cause materials to break down and potential fail to perform as intended. Storage of plates in high temperature areas such as the trunk of a car will void the warranty. VMFG will determine in its sole discretion whether to repair or replace the plate in accordance with the terms below.

- Ballistic Defect – up to five (5) years from date of manufacturing.
- Exterior coating due to defect in manufacturing – 12 months from date of purchase.

### VH-2™ TACTICAL HELMET WARRANTY STATEMENT

VMFG will offer a limited warranty on your tactical helmet(s) against any defect in materials or workmanship. This excludes normal wear and tear and does not cover any product that is damaged due to misuse, abuse, improper storage, or user modifications such as replacing VMFG rails with non-VMFG rails. VMFG will determine whether the helmet and its associated components are defective, and in its sole discretion will determine whether to repair or replace the product at no charge per the below terms:

- Ballistic Shell – 5 years from date of purchase.
- Liner, retention, accessory rails, and shoe – one (1) year from date of delivery.
- Exterior Coating – one (1) year from date of delivery if the helmet has not been repainted by user. Scratches in coating occurring after purchase are excluded from the warranty.
- Screws or padding that loosen after purchase are excluded from the warranty.

### VMFG BALLISTIC SHIELD WARRANTY STATEMENT

VMFG will offer a limited warranty on our Ballistic Shields against any defect in materials or workmanship. This excludes normal wear and tear and does not cover any product that is damaged due to misuse, abuse, improper storage, negligently throwing shield, or neglect. Ballistic Shields have a maximum temperature limit of 140F/60C and should not be exposed to temperatures above that limit. Exposure to temperatures above that limit can cause materials to break down and potential fail to perform as intended. Storage of the shield in high temperature areas such as the trunk of a car will void the manufacturer's warranty. VMFG will repair or replace the product at no charge per the terms below:

- Ballistic Defect – up to five (5) years from date of manufacturing.
- Exterior coating due to defect in manufacturing – twelve (12) months from date of purchase. Scratches in the coating that occur after purchase are excluded from the warranty.
- Handles and Straps – up to twelve (12) months from date of purchase.
- Screws that loosen after purchase are excluded from the warranty.

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INTEGRITY DEFENSE ARMOR

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#### CERAMIC ARMOR PLATES WARRANTY STATEMENT

VMFG will offer a limited warranty on our Ceramic Armor Plates against any defect in materials or workmanship. This excludes normal wear and tear and does not cover any product that is damaged due to misuse, abuse, improper storage, or neglect. Abuse includes dropping the plates on the ground, tossing the plates into a storage container, striking the plate with another object, etc. Ceramic is an extremely hard material and thus brittle by nature. Plates that have been cracked or damaged are subject to failure and may not perform as intended. VMFG will determine whether the plate is defective and in its sole discretion whether VMFG will repair or replace the product. The buyer must submit a completed NCR prior to the plate being evaluated for repair.

The buyer should have the plate Xray 'd once every two years for cracks or damage. VMFG's warrants its products based upon the terms below.

- Ballistic Defect – up to five (5) years from date of manufacturing.
- Exterior coating due to defect in manufacturing – 12 months from date of purchase.

#### VMFG T-SHIRT CARRIER WARRANTY STATEMENT

VMFG will offer a limited warranty on our T-Shirt Carriers against any defect in materials or workmanship. Any defect must be discovered at the time item is received. Any product that has been worn or used in any manner is specifically excluded from the warranty.

VMFG will determine whether the T-Shirt Carrier is defective, and in its sole discretion will determine whether to repair or replace the product.

#### UXO MITIGATION AND PROTECTION SYSTEM WARRANTY STATEMENT

VMFG will offer a limited warranty on the UXO Mitigation and Protection System ("MP System") against any defect in materials or workmanship. This excludes normal wear and tear and does not cover any product that is damaged due to misuse, abuse, improper storage, or neglect. Damage resulting from actions such as throwing, striking, puncturing, scraping, or crushing the MP System will void the manufacturer's warranty. Do not expose the MP System to extremely high temperatures for extended periods of time. Altering or modifying the MP System in any way not authorized by VMFG will void the manufacturer's warranty. VMFG will determine in its sole discretion whether to repair or replace the MP System in accordance with the terms below.

- Ballistic Defect – up to five (5) years from date of manufacturing.
- Exterior coating due to defect in manufacturing – 12 months from date of purchase

#### VMFG VESTS AND CARRIERS WARRANTY STATEMENT

VMFG will offer a limited warranty on our Vests and Carriers against any defect in materials or workmanship. This excludes normal wear and tear and does not cover any product that is damaged due to misuse, abuse, improper storage, or neglect. VMFG will repair or replace the product at no charge per the terms below:

- Defects Due to Manufacturing or Workmanship – Three (3) Months

VMFG will determine whether the vest/carrier is defective, and in its sole discretion will determine whether to repair or replace the product. Altering or modifying the product in any way not authorized by VMFG, will void the manufacturer's warranty. Damage resulting from actions such as throwing, striking, puncturing, scraping, or crushing the product will void the manufacturer's warranty

Altering or modifying the plate in any way not authorized by VMFG, will void the manufacturer's warranty. Damage resulting from actions such as throwing, striking, puncturing, scraping, or crushing the plate will void the manufacturer's warranty.

Buyer must submit a completed NCR form before the product is inspected for any defects. Altering or modifying the helmet in any way not authorized by VMFG, will void the manufacturer's warranty. Damage resulting from actions such as throwing, striking, puncturing, scraping, negligently throwing or crushing the helmet will also void the manufacturer's warranty.

VMFG will stand by their products if they are used and stored in a responsible manner and as intended.

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